



Building Community

TRADE ALLY MANUAL AND TERMS & CONDITIONS

BUSINESS REBATES PROGRAM



JEA BUSINESS REBATES TRADE ALLY MANUAL

ROLE AND EXPECTATIONS FOR JEA TRADE ALLIES

INTRODUCTION

JEA is pleased to partner with local trade allies to promote energy and water efficiency services to our non-residential customers. JEA has contracted and authorized ICF ("Program Administrator") to administer this program including such activities, but not limited to; review, processing, and approval of customer applications; pre- and post-inspections of customer facilities and project information requests from customers; completion of cooling tower surveys at customer facilities; measurement and verification activities; and issuing rebate checks. The JEA Business Rebates Program provides rebates for non-residential JEA customers that are designed to help businesses perform efficiency upgrades and actions at a lower initial cost.

Trade allies help raise awareness of our energy and water efficiency programs and inform customers about the opportunities and rebates available. Trade allies include contractors, distributors, architects, and engineers (A&E), energy service companies (ESCOs), water treatment specialists and other companies who have been trained on the JEA Business Rebates Program and who have agreed to follow the program rules and processes.

If your organization provides services related to the equipment listed below, JEA offers you an opportunity to submit applications on behalf of your business customers. To be registered as a JEA trade ally, your company must first submit a trade ally application and be approved.

Being an approved JEA trade ally is required for participation in the JEA Business Rebates Program. Becoming a trade ally offers several advantages, including but not limited to:

- Improved business visibility – Trade allies' contact information is listed on JEA's dedicated business rebates website, jea.com/businessrebates
- Program training – Members are offered free training on JEA's Business Rebates Program including equipment eligibility, rebate amounts, the application process and anticipated customer energy, water, and cost savings associated with qualifying high-efficiency equipment.
- Notification of program updates – Members receive advance notice of program changes, updates, applicable advertising campaigns and special promotions.
- Ongoing support from program representatives for application assistance, training on measures or other technical support. JEA trade allies can contact the JEA program team at jeabusiness@icf.com or (844) 604-4393.

A participating trade ally must attend a live or recorded training on the JEA Business Rebates Program.

Please note that a listing of a trade ally does not constitute endorsement by JEA. Listed companies are independent contractors and/or vendors and JEA does not endorse, guarantee, or provide warranties, expressed or implied, for any particular manufacturer and/or product, nor makes any guarantee of performance, quality of workmanship, and/or services offered by any vendor, contractor, or other trade ally classification.

HOW TO APPLY

Go to the [Online Application Portal](#) to submit an online application. Enter all required information, including general company information and contact information, company type (contractor, distributor, design/engineering/architectural firm, other) and equipment sold or serviced. After you click continue, you will be required to enter license and insurance information on the next form. You will then be required to digitally sign the terms and conditions. Once the application is submitted, you will need to upload copies of all required license and the certificate of insurance (see below for specific requirements). JEA will notify the applicant when the application is approved.

Make sure you hit "Save and Complete Later" before exiting the browser. Only one application should be submitted per company. The person filling out the application will be considered the account administrator and will be responsible for:

- Updating contact information as necessary
- Maintaining current license requirements
- Ensuring company representative attends annual training, if applicable

CERTIFICATE OF STATUS (GOOD STANDING)

Trade allies must upload a Certificate of Status (Good Standing or equivalent) to the online Trade Ally application. In-state trade allies can order their certificate [here](#).

LICENSE REQUIREMENTS

Trade allies must upload copies of all required licenses to the [Online Application Portal](#). License information, including license number, name, company name, and expiration date will be entered on the application prior to uploading the licenses. Expired licenses will not be accepted.

Trade allies are expected to maintain current licenses and update their company profile on the trade ally portal as needed. Trade allies will be notified when licenses are nearing their expiration dates and will be required to upload the renewed licenses to continue to be registered as a JEA trade ally.

TRADE ALLY TYPE	LICENSE(S) REQUIRED
Commercial Lighting and Lighting Controls	State Electrician's License
HVAC Equipment and Chillers, Controls, Tune-ups	State Mechanical Contractor's License or HVAC Contractor License. A General Contractor's license is not sufficient.
Motor Controls	State Electrical Contractor or HVAC/R Contractor License
Engineering/Design/Architectural Firm	Professional Engineer License or Professional Engineer – Original Corporate/Partnership/LLC/LLP Permit or Architect License or Architect – Original Corporate/Partnership/LLC/LLP Permit
Other	You will be notified to determine what licensing may be required to participate.

INSURANCE REQUIREMENTS

Trade allies must upload copies of the required certificate of insurance to the online trade ally application. Insurance information, including name of insurance company, policy number and expiration date will be entered on the application prior to uploading the certificate of insurance. Trade allies shall specify JEA as an additional insured for all coverage except Worker's Compensation and Employer's Liability. Such insurance shall be primary to any and all other insurance or self-insurance maintained by JEA. Trade allies shall include a Waiver of Subrogation on all required insurance in favor of JEA, its board members, officers, employees, agents, successors, and assigns.

Use the following JEA corporate address to add them as an additional insured: **JEA – 21 Church St. W. Jacksonville, FL 32202**

Any subcontractors of trade allies shall procure and maintain the insurance required of trade allies hereunder during the life of the subcontracts. Subcontractors' insurance may be either by separate coverage or by endorsement under insurance provided by trade allies. Trade allies shall submit subcontractors' Certificates of Insurance to JEA prior to allowing subcontractors to perform any work or services.

Expired insurance policies or any policy within 30 days of expiration will not be accepted. Trade allies are expected to maintain current insurance and update their information on the trade ally portal. Trade allies will be notified when insurance is nearing its expiration date(s) and will be required to upload the renewed certificate of insurance.

INSURANCE DESCRIPTION	PROGRAM REQUIREMENT
Workers' Compensation Florida Statutory coverage and Employer's Liability	Statutory Limits (Workers' Compensation) \$500,000 each accident (Employer's Liability)
Commercial General Liability Premises-Operations Products-Completed Operations Contractual Liability Independent Contractors	\$1,000,000 each occurrence \$2,000,000 annual aggregate for bodily injury and property damage, combined single limit
Automobile Liability All autos owned, hired, or non-owned	\$1,000,000 each occurrence, combined single limit

QUALITY ASSURANCE PROTOCOLS

JEA will conduct periodic inspections to verify the accuracy and validity of equipment and work submitted for rebates through the JEA Business Rebates Program. Typically, 10-20% of projects will be inspected, with increased attention given to measures that are difficult to install correctly or to specific contractors based on their previous performance and customer feedback. ICF reserves the right to request trade allies to help provide reasonable access to facilities containing incentivized measures to inspect and/or install temporary monitoring equipment on any installation of qualifying equipment.

Prior to installation of any water measures, JEA will perform a pre-inspection to document existing conditions and take conductivity readings of tower and make-up water to establish the baseline Cycles of Concentration (COC) for the project. For projects implementing feed water reduction measures other than COC improvement the required water meters will be installed and monitored and logged by the customer/contractor for a minimum 30-day period to establish feed water and blow-down baselines. JEA will conduct a post-inspection to verify measure(s) installation is complete and will measure conductivity in tower and make-up water to confirm increase in COC. JEA will also review data logs for a minimum of 30 days of water meter readings after installation of the measure(s) to confirm project feed water reductions.

CODE OF CONDUCT

This Code provides a clear set of guidelines for trade allies to follow while affiliated with the program and JEA. Customer complaints or clear violations of this Code may result in intervention by program staff, including remedial action, suspension, or termination. This Code is meant to ensure that all trade allies provide a high level of customer service, professionalism, honesty, and accuracy while benefitting from the rebates that JEA offers.

Code of Conduct

- Ensure customers understand the source of and their right to program rebates.
JEA expects all trade allies to explain to customers that individual customer participation is entirely up to the customer. Customers have the right to assign rebates to trade allies and in doing so acknowledge that they will not receive a rebate payment for work performed.
- Ensure that interactions are through authorized customer representatives or agents.
JEA expects trade allies to ascertain whether a customer representative is authorized to agree to work and/or commit to contractors on behalf of their company prior to obtaining signatures or written approval from the customer representative to proceed with work. Trade allies will also maintain transparency with JEA and its representatives about the position and authority of any customer representative that signs a rebate form authorizing agreement to program terms and conditions.
- Maintain high standards of integrity.
Trade allies and their employees/agents are expected to positively represent the program and JEA at all times and ensure that all work performed will be in accordance with all electrical, building and safety codes. Trade allies shall be responsible for ensuring that all licensed contractors performing installations, whether they are employed by the trade ally or hired by the trade ally on a subcontracted basis, obtain all permits necessary to conduct installations in accordance with any local or state code requirements. Trade allies must ensure the same high standards of integrity are executed by their subcontractors.
- Utilize professional and ethical sales practices.
JEA does not specify sales strategies or tactics; however, it expects all trade allies and their subcontractors to abide by minimum standards of professionalism in promoting their products and the programs to customers. They are prohibited from making negative comments concerning other customers or competitors. Trade allies and their subcontractors are expected to respect customer requests to not be contacted ("no solicitation" requests) or especially if they do not want to receive information about JEA programs. Trade allies and their subcontractors will not harass or threaten customers and will ensure that customers are fully aware that program participation is voluntary, and that their selection of a trade ally is one of many utility-approved participants. Trade allies and their subcontractors will adhere to ethical and legal requirements in conducting sales activities. They will not misrepresent themselves or their company to gain access to a customer's facility or to secure a meeting with a customer.

CODE OF CONDUCT (CONTINUED)

JEA Commitment to Trade Allies

JEA values the work of the trade ally network in delivering quality products to their customers. JEA commits to maintaining a high degree of professionalism in dealing with trade allies, prompt review of all received applications within the established program timeframes, fair consideration of any complaints or concerns from trade allies as it relates to program decisions, and timely resolution of any conflicts that may arise.

TRADE ALLY EVALUATION CRITERIA

Trade Allies will be evaluated on adherence to the Code of Conduct along with quality of applications submitted. If the Code of Conduct is not upheld or non-performance, as defined below, is identified, trade allies will be placed on an Accelerated Coaching status.

"Non-performance" is defined as any of the following events:

- If a trade ally submits three consecutive "flawed" applications or 50% of submitted applications are flawed within a year, they enter an Accelerated Coaching phase. Flawed applications include but are not limited to the following characteristics: Missing information, incomplete information, or inaccurate information.
- If a trade ally fails two consecutive inspections or fails three inspections within a year, they enter an Accelerated Coaching phase.
- If a trade ally has a combination of 50% "flawed" applications and two failed inspections within a year, they enter an Accelerated Coaching phase.

During Accelerated Coaching status the trade ally is subject to additional quality control and technical review requirements. Examples may include but not be limited to:

1. All applications must receive pre-approval, regardless of project size (emergency replacements of ice machines and HVAC equipment can be done without pre-approval by requesting authorization to proceed).
2. All projects are subject to pre- and post-installation inspections at the program's discretion.
3. Applications may be subject to increased scrutiny during technical review.
4. Regular in-person coaching sessions will be required, to monitor improvement and resolve continuing issues.

Accelerated Coaching lasts until three projects have been submitted without "non-performance" issues. In addition, Accelerated Coaching will remain for a minimum of 45 days. Trade allies must meet both criteria for the Accelerated Coaching status to be repealed.

If the trade ally improves satisfactorily during the Accelerated Coaching period, the Accelerated Coaching status will be lifted. If the trade ally's performance does not improve as required, the trade ally company will be placed under suspension.

Suspension: During suspension, the trade ally cannot submit any new applications. Any applications that have already been submitted will be processed to completion. In addition, the trade ally company will be removed from JEA's trade ally directory on the program website. Suspension will be lifted after 60 days. At that time, the trade ally will be placed back on an Accelerated Coaching status.

Termination: If a trade ally is still under-performing, after being suspended and then undergoing a second Accelerated Coaching period, the trade ally company will be banned from the program, during which time the trade ally cannot submit any new applications. Any applications that have already been submitted will be processed to completion. In addition, the trade ally is removed from JEA's trade ally directory on the program website. A terminated trade ally company is banned from program participation for the duration of the program cycle. Upon the start of a new program cycle on October 1, the trade ally may reapply on the trade ally portal. Program staff will review the company's qualifications, but the trade ally company is not guaranteed permission to participate. If allowed to participate, the company will be placed on immediate Accelerated Coaching status for quality control.

If information submitted appears fraudulent in nature, JEA will investigate, and the trade ally is expected to fully comply with all requests during the investigation. If JEA determines the trade ally or a trade ally's subcontractor knowingly falsified information, the trade ally will be immediately terminated from the program and any pending payments due to the trade ally will be denied.

TRADE ALLY TERMS AND CONDITIONS

ELECTRIC AND WATER PROGRAMS

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| <ol style="list-style-type: none">1. No Affiliation with JEA: Applicant is not a contractor, subcontractor, or agent of JEA. JEA shall have no liability for claims of any kind, whether based on contract, tort (including negligence and strict liability), or otherwise, for any loss or damage sustained or incurred by any third party relating to Applicant's application or the performance of services or participation by Applicant in the programs. Applicant hereby releases JEA from all liability for such claims. Applicant shall, to the fullest extent permitted by law, indemnify, defend, and hold harmless JEA and its affiliates, and their respective officers, directors, agents, employers, and representatives from and against all losses, claims, damages, expenses (including attorney's fees and costs), and liabilities arising out of or based upon property damage or bodily injury to any person caused by or related to the performance of the services or participation by Applicant in the programs. For the purposes of the Terms and Conditions contained in this Section VIII, "JEA" includes its implementation contractor, ICF.2. Acceptance of Terms and Conditions: Applicant shall offer and provide the services to JEA's non-residential customers in accordance with the Terms and Conditions and Trade Ally Code of Conduct ("Code of Conduct") of the JEA Commercial Rebates Program.3. Validity of Supporting Documentation: Applicant certifies that all licenses, insurance documents, documents of good standing, and any other supporting documents submitted in this application were provided by the appropriate state or local jurisdiction, listed insurance company, or other appropriate body. Applicant acknowledges that it is Applicant's responsibility to maintain all licenses, insurance documents, and other supporting documents submitted in this application, and to update these documents before the documents' respective expiration date.4. Trade Ally Evaluation Criteria: Applicant acknowledges that all Trade Allies are subject to the Code of Conduct as outlined in the Trade Ally Manual. Trade Allies will be monitored for flawed applications and failed inspections and meeting Code of Conduct requirements. If Trade Allies do not meet expectations as outlined, they may face accelerated coaching status, suspended participation, or permanent expulsion from program participation, depending on the frequency and severity of the non-performance.5. Advertising: Except as otherwise permitted herein, applicant shall not refer to JEA or any company affiliated with JEA in any advertising or other publication in connection with Applicant's participation in the programs or work performed by | <p>Applicant under the programs without the prior written approval of JEA. Except as otherwise permitted herein, Applicant shall not, either directly or indirectly, publish or disclose any photographs, images, logos, or copyrighted or trademark protected information of JEA or its affiliates, or use such information for the benefit of itself or any other person or entity without the prior written consent of JEA.</p> <ol style="list-style-type: none">6. Program Participation: Applicants are eligible to participate in the program on an at-will basis upon approval of their Application. Applicants accepted into the program agree to act in the best interests of the program and to always act with ethics, including but not limited to following these Terms and Conditions and the Code of Conduct.7. Expulsion from Program: Misrepresentation of information stated on this application or future program applications will not be tolerated. Applicants found to have intentionally misrepresented information or who have violated these Terms and Conditions, or the Code of Conduct will be subject to removal from the JEA Trade Ally directory listing or restricted program participation.8. Eligibility: Rebates are available to industrial, commercial, government and institutional electric distribution service customers for the purchase and installation of qualifying water and energy-saving measures in the JEA service territory. Rebates cover only products contracted for, purchased, and/or installed for applications that have been pre-approved by JEA. As it pertains to the Commercial Rebates Program, JEA defines pre-approval as an application that has completed initial technical review and any required pre-inspection and has been issued a pre-approval email by JEA. JEA reserves the right to deny any application that may result in JEA exceeding its program budget. Program funds are limited, and rebates are subject to funding availability. Rebate applications are accepted on a first-come, first-served basis until the conclusion of the Program term, or until Program funds are no longer available, whichever occurs first. JEA will enforce a \$100,000 rebate cap for electric applications and a \$30,000 rebate cap for water applications per customer per program year. <p><i>Exterior Lighting Eligibility:</i> Contractors are required to verify that all exterior lighting circuits are metered and that these circuits are disconnected at the panel level before performing the work. Contractors assume all liability for damages and/or labor and material costs arising from not verifying and/or disconnecting these circuits.</p> |
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TRADE ALLY TERMS AND CONDITIONS (CONTINUED)

ELECTRIC AND WATER PROGRAMS (CONTINUED)

9. **Approval and Verification:** Pre-approval is required for most Business Rebate applications. Exceptions are made for emergency replacement of ice machines and HVAC equipment for rebates <\$5,000. For emergency replacement HVAC equipment, an application must be submitted within 8 weeks of purchase and installation of equipment.
10. **JEA reserves the right to pre-inspect any application site prior to Pre-Approval:** All applications, and the work associated with them, must be completed within 6 months of application pre-approval, with the exception of Custom Retrofit/Add-on and New Construction and/or Major Renovation applications, which have one (1) year to complete. Applications are subject to the completion date listed on the pre-approval email associated with that application. For the purposes of the Commercial Rebates Program, JEA defines "application completion" as (i) the equipment proposed in the application being installed correctly and in the quantity proposed in the application, and (ii) the final invoice and signed pre-approval email being submitted to JEA. JEA reserves the right to verify sales transactions and to have reasonable access to facility to inspect the water and/or energy-savings measures installed under this initiative, prior to issuing rebates, or at a later time. JEA reserves the right, for any reason, to stop pre-approving measures at any time without notice. In particular, JEA is not obligated to pre-approve any application for a rebate that may result in JEA exceeding its program budget. JEA reserves the right to exclude any proposed measures based on engineering analysis. JEA does not expressly or implicitly warrant the performance of installed equipment or trade ally's quality of work.
11. **Proof of Purchase:** All applications, upon application completion and submission for final project approval, must have complete information and be submitted with an invoice itemizing the new equipment purchased. The invoice must indicate the date of purchase, the size, type, make, model, serial number, and part number. All information must be consistent with the submitted manufacturer specification sheets for that equipment.
12. **Compliance:** All applications, and the work associated with them, must comply with all federal, state, and local codes and laws. JEA reserves the right to request and receive permits as a condition of payment of rebate.
13. **Equipment Eligibility:** All equipment must be new in order to qualify for a rebate. Used or rebuilt equipment is not eligible for rebates. Any equipment purchased or installed before Pre-Approval is ineligible for rebate. Existing equipment must meet specification requirements and be purchased and operating prior to submitting the application form.
14. **Payment:** JEA will authorize payment upon the application's review and approval should funds be available. The rebate check will be mailed 4-6 weeks after the application's completion and payment approval. Applications that list ineligible equipment will be cancelled. The customer may assign the rebate payment to a qualified trade ally or other third party. Whether it be the trade ally, end-use JEA customer, or other third parties, as indicated in the application, program rebates will only be granted to one party. The benefits/payments conferred upon the customer or their designated trade ally through participation in this program may be taxable by the federal, state, and local government. The JEA customer or its designated trade ally is responsible for declaring and paying all such taxes.
15. **Inspection:** JEA staff and/or its representatives may conduct an inspection of the facility to survey the installed equipment. Eligibility for rebates is contingent on the results of the inspection. JEA reserves the right to withhold payment of rebates based on the results of an inspection. JEA does not expressly or implicitly warrant the performance of installed equipment or trade ally's quality of work.
16. **Publicity:** JEA reserves the right to publicize Applicant's participation in this program.
17. **JEA/Program Logo:** Applicant may not use the JEA corporate logo in any marketing, advertising, and/or promotional material. Applicant may not use the JEA name or program logo in any marketing, advertising, or promotional material without JEA's prior written consent and permission. A trade ally's listing on the JEA Trade Ally Directory does not constitute an endorsement, guarantee, or warranty of the performance, quality of work, and/or services offered by the trade ally by JEA.
18. **Disclaimers:** JEA (i) does not endorse any particular trade ally, product, labor, or system design by offering this program, (ii) will not be responsible for any tax liability imposed on a customer as a result of the payment of rebates, (iii) does not expressly or implicitly warrant the performance of installed equipment or trade ally's quality of work, (iv) is not responsible for proper and legal disposal/recycling of any waste generated as a result of this application and/or the work associated with it, and (v) is not liable for any damage caused by the installation of the equipment or for any damage caused by the malfunction of the installed equipment.
19. **Verification:** Any trade ally and/or customer receiving a rebate payment may be contacted by an evaluator to verify service/equipment installation or be asked to complete a written, oral, or electronic survey.
20. **Application Does Not Entitle Applicant to Participate:** The program described in this application may be altered, suspended, or canceled by JEA at any time without prior notice. Under such circumstances, the Applicant is not entitled to any program benefits in excess of those approved prior to such action by JEA. Submission of a completed application does not entitle the Applicant to program participation or guarantee payment. Entitlement to program participation can only occur after JEA has issued a Pre-Approval Email for the application. Pre-Approval will not be granted before all required information has been submitted, including but not limited to an application workbook, equipment specification sheets, and the application's terms and conditions signed by the listed JEA customer.
21. **Removal of Equipment:** The Applicant agrees, as a condition of participation in the program, to remove and dispose of the equipment being replaced by the water and energy-saving measures in accordance with all legal requirements. JEA encourages that equipment is disposed of and/or recycled in an environmentally friendly manner. The Applicant agrees to not install any of the removed equipment in the JEA service territory. The JEA customer is eligible for additional rebates after the replaced or retrofitted equipment has been installed for a minimum of 2 years.
22. **Evaluation Follow-up Visits:** The Applicant agrees, for a period of three (3) years after the final rebate payment, to allow JEA and/or its assigned representative to conduct on-site inspections to verify that the qualified measures or higher efficiency equipment is installed and to conduct other measurement and verification activities to assess the amount of water or energy savings achieved. Such activities may require the installation of energy monitoring equipment.
23. **Changes to the Program:** JEA may change the program and the terms and conditions at any time without notice. Pre-approved applications, however, will be processed to completion under the terms and conditions and Code of Conduct in effect at the time of the pre-approval by JEA. Notwithstanding the foregoing, JEA reserves the right to delay or deny payments to pre-approved applications if it may result in exceeding the program budget.
24. **No Warranties:** JEA provides the list of water and energy efficient equipment and trade allies for informational purposes only. JEA does not endorse, guarantee, or warrant any particular manufacturer or product, and JEA provides no warranties, expressed or implied, for any products or services. The Applicant acknowledges that neither JEA nor any of its consultants are responsible for assuring the design, engineering, and construction of the facility, or that the installation of the measures is proper or complies with any particular laws (including patent laws), codes, or industry standards. Under no circumstances will JEA be liable for indirect, special, consequential, punitive, or exemplary damages. JEA DOES NOT MAKE ANY REPRESENTATIONS OF ANY KIND REGARDING THE RESULTS TO BE ACHIEVED BY THE ELIGIBLE MEASURES OR THE ADEQUACY OR SAFETY OF SUCH MEASURES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
25. **Limitation of Liability:** JEA's sole liability is limited to paying the properly qualified rebates specified in the application. Neither JEA nor any of its affiliates shall be liable to the Applicant or any other party for any indirect, consequential, or incidental damages, regardless of the theory of recovery, caused by or arising from any activities associated with this program.
26. **Obligations between the Parties:** Applicant acknowledges that by being selected by a customer to participate in the JEA Commercial Rebates Program, Applicant is not an agent, contractor, or subcontractor of JEA. JEA shall have no obligation to maintain, remove, or perform any work whatsoever on the measures installed. JEA shall have no liability for Applicant's failure to perform, for failure of the measures to function, for any damage to the customer's premises caused by Applicant, or for any and all damages to property or injuries to persons caused by the measures.
27. **Water and Energy Benefits:** JEA is entitled to 100% of the water and energy benefits associated with the water and energy-savings measures, excluding the value of water and cost savings realized by the JEA customer, and the JEA customer agrees to provide JEA with such further documentation as JEA may request to confirm its ownership of such benefits and products.
28. **Applicant's Certification:** Application certifies that, for any application where Applicant is designated the trade ally, all proposed equipment has been installed in the defined location, in the quantity proposed in the application. Applicant agrees that all information is true and that he/she has conformed to all program and equipment requirements listed. By submitting the signed pre-approval email and final invoice for any application where Applicant is the indicated trade ally, Applicant certifies that the proposed equipment listed in the application has been installed correctly and, in the quantity, indicated in the application, and verifies that all equipment is properly functioning. By submitting the pre-approval email, Applicant certifies that the submitted pre-approval email was signed by the JEA customer indicated in the application. Applicant has instructed the JEA customer of any application for which they are the indicated trade ally on how to operate and maintain this equipment and has provided all necessary operation and maintenance manuals.

For more information about the program: Visit jea.com/businessrebates, or Email JEABusiness@icf.com or Call (844) 604-4393.